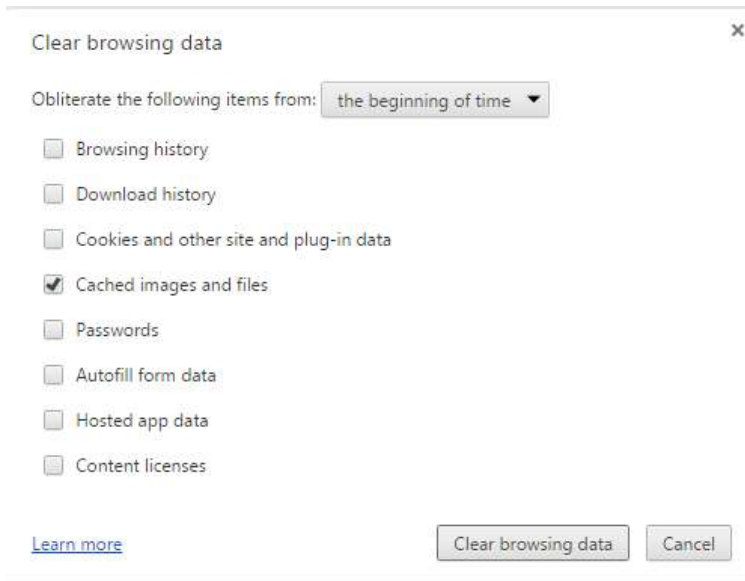


## How to Clear Your Windows Browser Cache

*If you have any trouble with these steps, please contact the Service Desk at x2662*

- Open your web browser
- Press Ctrl+Shift+Delete
- **Windows Chrome**
  - Change your settings to match the screenshot below
  - Click “Clear browsing data”
  - Close Chrome and re-open it



- **Windows Firefox**
  - Change your settings to match the screenshot below
  - Click “Clear Now”
  - Close Firefox and re-open it

